

### Republic of the Philippines PROVINCE OF CAGAYAN City of Tuguegarao





# EXCERPTS FROM THE MINUTES OF THE 77th REGULAR SESSION OF THE EIGHTH CITY COUNCIL OF TUGUEGARAO CITY, CAGAYAN HELD ON MARCH 01, 2021, 9:00 A.M., MONDAY, AT THE SANGGUNIANG PANLUNGSOD SESSION HALL

#### PRESENT:

Hon. Bienvenido C. De Guzman II City Vice Mayor/Presiding Officer Hon. Maila Rosario T. Que Sangguniang Panlungsod Member (via Teleconferencing) Hon. Imogen Claire M. Callangan -do-Hon. Gilbert S. Labang Sangguniang Panlungsod Member Hon. Danilo L. Baccay Sangguniang Panlungsod Member (via Teleconferencing) Hon. Ronaldo S. Ortiz Sangguniang Panlungsod Member Hon. Arnel T. Arugay Hon. Mary Marjorie P. Martin-Chan Sangguniang Panlungsod Member (via Teleconferencing) Hon. Winnoco R. Abraham Sangguniang Panlungsod Member Hon. Grace B. Arago Hon. Raymund P. Guzman Sangguniang Panlungsod Member (via Teleconferencing) Hon. Karina S. Gauani Sangguniang Panlungsod Member Hon. Victor V. Perez Sangguniang Panlungsod Member (via Teleconferencing) Hon. Gil G. Pagulayan Ex Officio Member Hon. Karen L. Taguinod -do-

#### CITY RESOLUTION NO. 121-08-2021

## RESOLUTION ADOPTING AND APPROVING THE CITIZEN'S CHARTER 2020 (1st EDITION) OF LGU-TUGUEGARAO CITY

WHEREAS, the referral "Indorsement of the City Mayor, Hon. Atty. Jefferson P. Soriano, on the Citizen's Charter 2020 (1st Ed.tion) of LGU-Tuguegarao City" was endorsed to the Eighth City Council;

**WHEREAS**, the Committee on Rules, Laws and Ethics, to which the matter was referred, met on February 26, 2021 to discuss the subject referral with the presence of resource persons;

WHEREAS, the Fourth City Council in its Regular Session held on September 01, 2009 adopted and approved City Ordinance No. 08-2009 titled "An Ordinance Institutionalizing the Citizen's Charter of Tuguegarao City;"

WHEREAS, Republic Act No. 9485 or the Anti-Red Tape Act of 2007, as amended by Republic Act No. 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" with its Implementing Rules and Regulations is an important tool for all government offices/instrumentalities in delivering frontline services to the people with the basic essence of accuracy, transparency and immediacy through a modified system of transactions;

WHEREAS, the City Citizen's Charter (CCC) describes in detail "The Comprehensive and uniform checklist of requirements for each type of application or request, procedure to obtain a particular service, person/s responsible for each step, maximum time to conclude the process, document/s to be represented by the applicant or requesting party, amount of fees, if necessary, and procedure for filing complaints;

WHEREAS, there is a need to update/revise the Citizen's Charter based on the template provided by Anti-Red Tape Act Authority, hence the presentation of the Citizen's Charter 2020 (1st Edition) of LGU-Tuguegarao City;

WHEREAS, upon review of the subject referral, the Committee recommends for the adoption and approval of the Citizen's Charter 2020 (1st Edition) of LGU-Tuguegarao City.



NOW, THEREFORE, RESOLVE, as it is hereby RESOLVED, to adopt and approve the Citizen's Charter 2020 (1st Edition) of LGU-Tuguegarao City.

On joint motion, CITY RESOLUTION NO. 121-08-2021 was APPROVED under suspended rules.

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I HEREBY CERTIFY TO THE CORRECTNESS OF THE FOREGOING:

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ATTESTED:

HON. BIENVENDO C. DE GUZMAN II
City Vice Mayor/Presiding Officer
Date: 03/02/2

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